

Attorney Docket No. 9400-32

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Duane Firman

Serial No.: 10/624,160

Filed: July 21, 2003

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
CORRECTING ERRORS IN SERVICE ORDERS

Confirmation No.: 6490

Group Art Unit: 2179

Examiner: Tuyetlien T. Tran

February 11, 2010

Commissioner for Patents

Box 1450

Alexandria, VA 22313-1450

**STATUS INQUIRY**

Sir:

Applicants respectfully inquire as to the status of the above-identified patent application, and when the next communication from the U.S. Patent and Trademark Office regarding this application can be expected.

Respectfully submitted,



Laura Kelley

Registration No. 48,441

Attorney for Applicants

**Customer Number 20792**

Myers Bigel Sibley & Sajovec, P.A.

P.O. Box 37428

Raleigh, North Carolina 27627

919-854-1400

919-854-1401 (Fax)